Light is OSRAM

OSRAM

LIGHTIFY Home - Onboarding-Guide
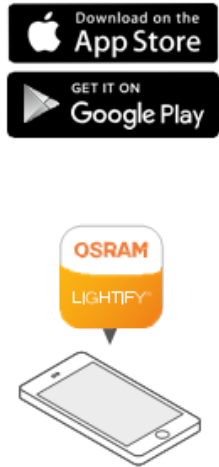
What do you need to get started?

1

Please note:

- Check the transmission frequency of your router. You can integrate LIGHTIFY at 2.4 GHz, only.
- Please change the presettings (automatic selection) from 1 to 10 (channels 11, 12 and 13 are not supported).

2

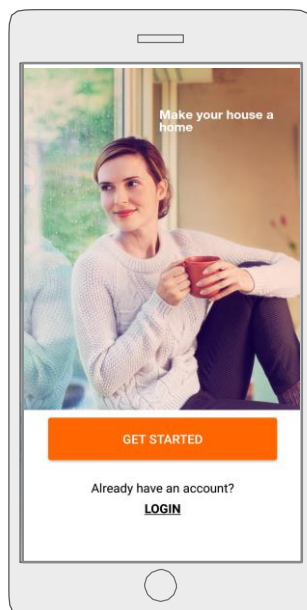Download the LIGHTIFY App now!

3

LIGHTIFY GATEWAY

4

OSRAM LIGHTIFY®

ZigBee® Certified product
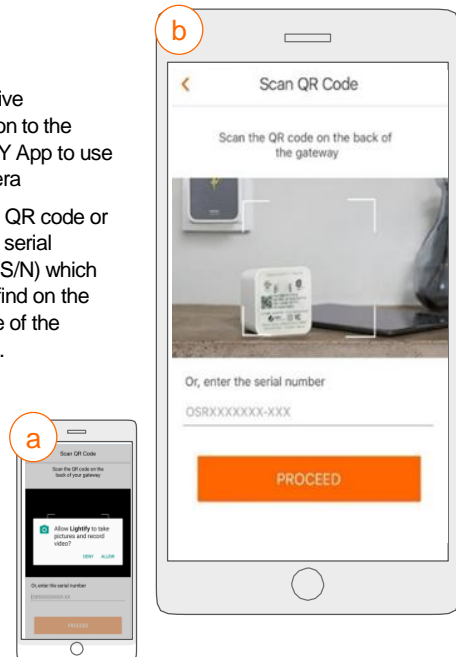
Light is OSRAM

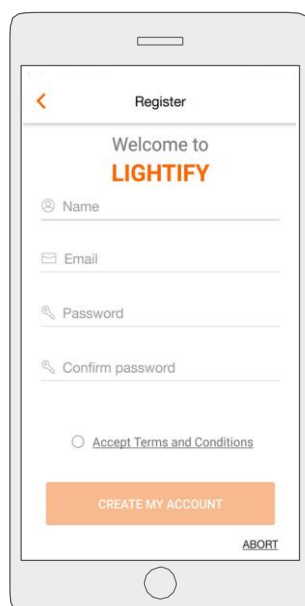# LIGHTIFY Home – Onboarding-Guide

First Steps

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1 Please choose "Get started"

2
a) Please give permission to the LIGHTIFY App to use the camera
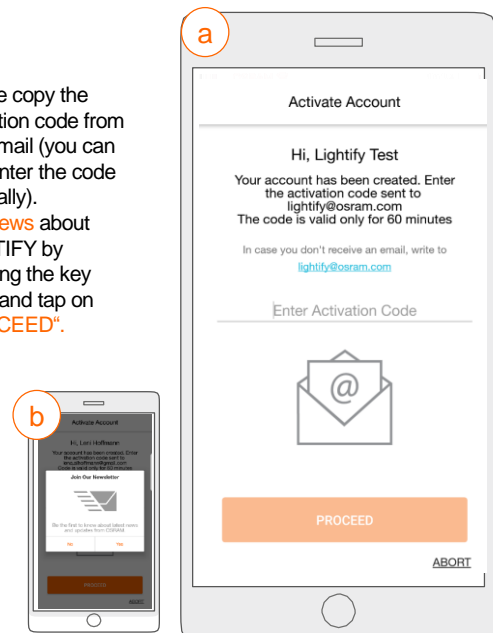b) Scan the QR code or enter the serial number (S/N) which you can find on the back side of the Gateway.

b Scan QR Code
Scan the QR code on the back of the gateway
Or, enter the serial number
OSRXXXXXXX-XXX
PROCEED

a

3 Please enter your name, e-mail address, password, and accept the terms and conditions. Please use a password with a minimum of six characters.

Press "CREATE MY ACCOUNT" to continue. Afterwards you will receive an activation code by e-mail.

Register
Welcome to
LIGHTIFY
Name
Email
Password
Confirm password
○ Accept Terms and Conditions
CREATE MY ACCOUNT
ABORT

4
a) Please copy the activation code from the e-mail (you can also enter the code manually).
b) Get News about LIGHTIFY by pressing the key „Yes" and tap on „PROCEED".

a Activate Account
Hi, Lightify Test
Your account has been created. Enter the activation code sent to lightify@osram.com
The code is valid only for 60 minutes
In case you don't receive an email, write to lightify@osram.com
Enter Activation Code
PROCEED
ABORT

b

Please note:
- The activation code is only valid for 60 minutes.
- Please check your spam folder, if you did not receive a lightify e-mail in your inbox.
- In case you have not received an activation code, please write an e-mail to our customer support lightify@osram.com or repeat the process with another domain (for example @gmail.com or @icloud.com)
- When contacting our customer support, please add a picture of the back side of your Gateway with the identifiable serial number S/N.

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First Steps

5

"What´s new"
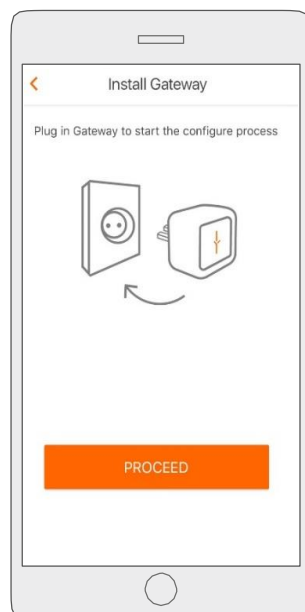Get an overview about all new features in the LIGHTIFY App. Press on the arrow to continue.

6

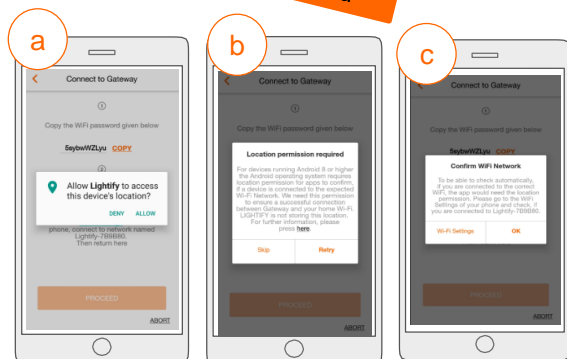Please press "PROCEED" to configure your Gateway.

7

Please connect the Gateway with the power socket to start the configuration and press „PROCEED"

8

Only for Android

a   b   c

On devices running with Android 8 or higher, the operating system requires an app location tracking permission to verify the WiFi connection. See step 12 to deactivate the permission. For further information, see page 6.
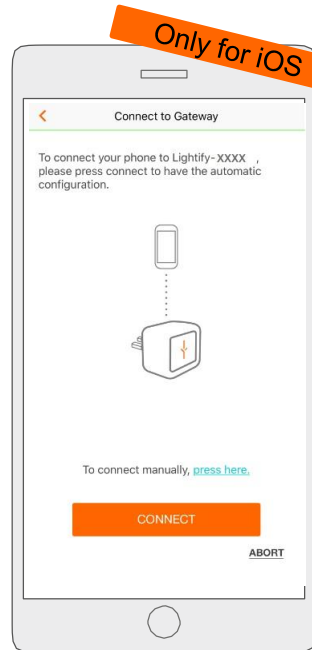
Light is OSRAM

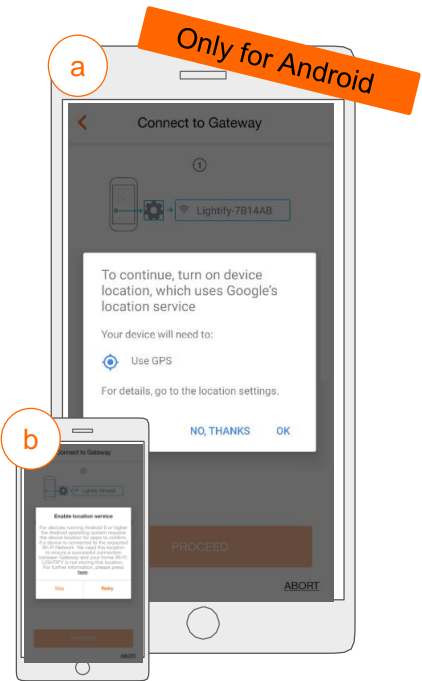# LIGHTIFY Home - Onboarding-Guide

First Steps

⑨

Only for iOS

In this step iPhone users will be connected directly to the Gateway Wi-fi. Please click on Connect to proceed to step 12. If this doesn´t work or you want to connect manually, please tap on "press here" and you will be directed to step 11.

Connect to Gateway

To connect your phone to Lightify- XXXX , please press connect to have the automatic configuration.

To connect manually, press here.

CONNECT

ABORT

⑩

Only for Android

On devices running with Android 9 or higher, the operating system has to track the device's location (GPS), to confirm the connection to the required WiFi network. You can disable the permission again in step 12. For further information, see page 6.

a

Connect to Gateway

To continue, turn on device location, which uses Google's location service

Your device will need to:

Use GPS

For details, go to the location settings.

NO, THANKS   OK

b

⑪

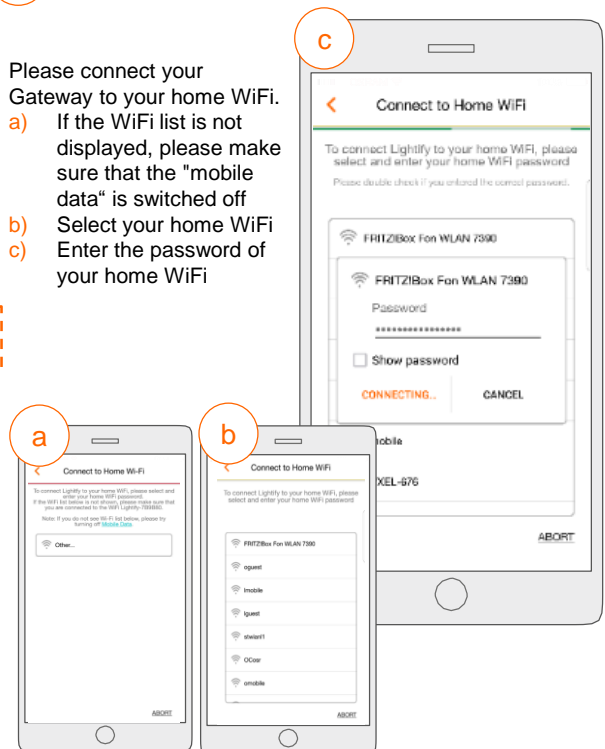Please connect to the WiFi hotspot of your Gateway:
1. Copy the WiFi password
2. Go to the WiFi settings of your mobile phone
3. Select the Gateway's WiFi (Lightify-XXXXXX) and enter the password. The connection to your Gateway should now be established.
4. Return to the LIGHTIFY App and press "PROCEED"

Connect to Gateway

①

Copy the WiFi password given below

hzWcjF9Dvk COPY

②

Lightify-7E8266

Gateway-WLAN

Go to WiFi Settings of this phone, connect to network named Lightify-7E8266. Then return here

PROCEED

ABORT

⑫

Please connect your Gateway to your home WiFi.
a) If the WiFi list is not displayed, please make sure that the "mobile data" is switched off
b) Select your home WiFi
c) Enter the password of your home WiFi

c

Connect to Home WiFi

To connect Lightify to your home WiFi, please select and enter your home WiFi password

Please double check if you entered the correct password.

FRITZ!Box Fon WLAN 7390

FRITZ!Box Fon WLAN 7390

Password

Show password

CONNECTING...   CANCEL

a

Connect to Home Wi-Fi

Other...

b

Connect to Home WiFi

FRITZ!Box Fon WLAN 7390

ABORT

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First Steps

13

Only for Android

a CONNECTING..
Gateway is getting connected to your home Wi-Fi
PROCEED

b Connected
Gateway is successfully connected to your home WiFi
PROCEED

c Connected
Gateway is successfully connected to your home Wi-Fi

Revoke location services
Location permission is no longer needed for the app. You can now disable it through settings.
Location Settings   Done
PROCEED
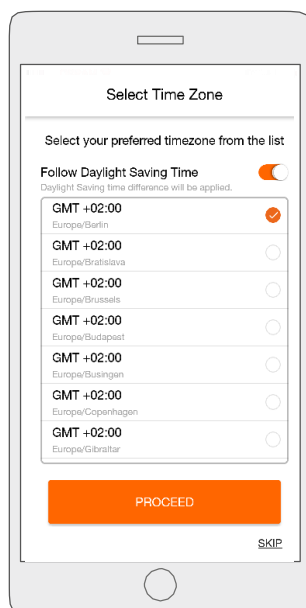
a) The Gateway is now connecting to the WiFi
b) Once your system is connected, the Gateway LED turns green. When the LED turns orange, the connection with the home WiFi has failed (see page 5)
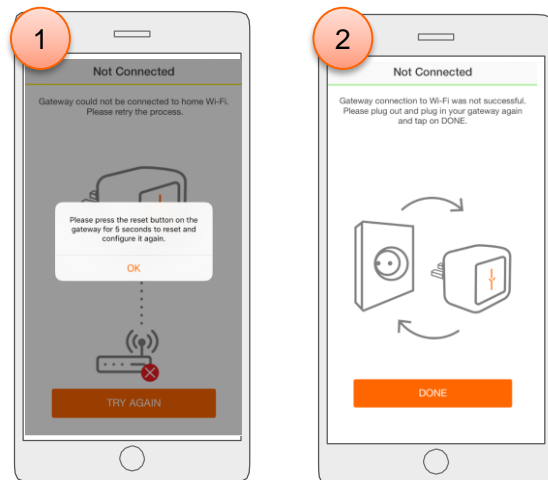c) Android 8 or higher: you have now the option to deactivate the location permission in the "Location settings"

14

Please confirm the displayed time zone or adjust it manually and press "PROCEED"

Select Time Zone
Select your preferred timezone from the list
Follow Daylight Saving Time
Daylight Saving time difference will be applied.
GMT +02:00 Europe/Berlin ✓
GMT +02:00 Europe/Bratislava
GMT +02:00 Europe/Brussels
GMT +02:00 Europe/Budapest
GMT +02:00 Europe/Busingen
GMT +02:00 Europe/Copenhagen
GMT +02:00 Europe/Gibraltar
PROCEED
SKIP

13 b   Please find more information about when your "Gateway is not connected"

1 Not Connected
Gateway could not be connected to home Wi-Fi. Please retry the process.
Please press the reset button on the gateway for 5 seconds to reset and configure it again.
OK
TRY AGAIN

2 Not Connected
Gateway connection to Wi-Fi was not successful. Please plug out and plug in your gateway again and tap on DONE.
DONE
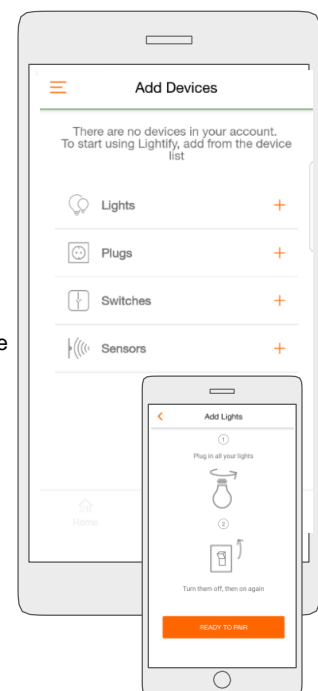
1) Please reset the Gateway by pushing the key for 5 seconds
2) Please plug your Gateway out and plug it in again and press "DONE"
3) Please start the onboarding process again at step 6 in this manual

15

Please plug in your LIGHTIFY or compatible ZigBee® Devices:

• Please select the device you want to add
• Please follow the instruction on the opening screen
• Lights & Plugs: if the device is not listed, please turn it off and then on
• You will find the added devices in the list. If the device has been installed correctly, you will get an optical or acoustical feedback.

Add Devices
There are no devices in your account. To start using Lightify, add from the device list
Lights   +
Plugs   +
Switches   +
Sensors   +

Add Lights
Plug in all your lights
Turn them off, then on again
READY TO PAIR

For information about the integration of additional ZigBee® devices, such as lamps, lights, switches, or sensors, please see our App Guide.
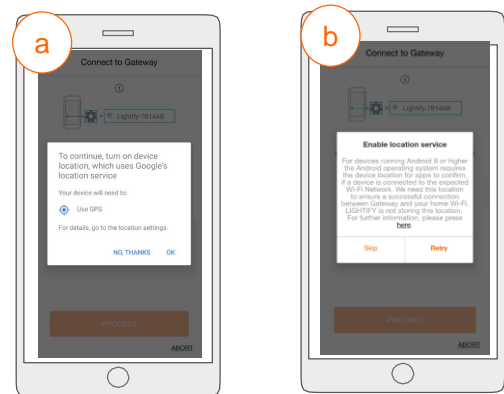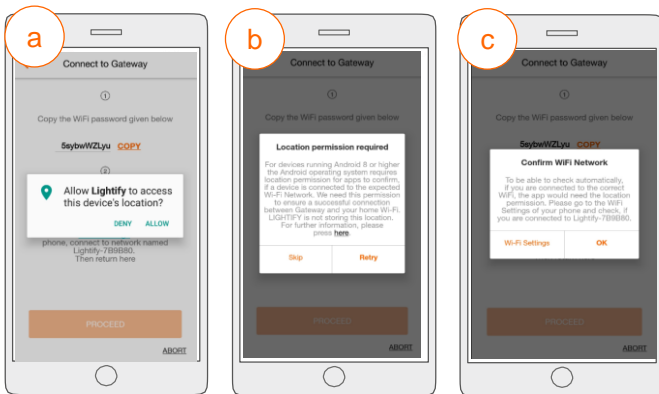
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Additional information for Android user

Operating systems 8 or higher

On devices running with Android 8 or higher, the operating system needs to track the device's location (GPS), to confirm the connection to the required WiFi network. See step 12 to deactivate the permission.

Further information to step 8: *location permission for Android 8 and higher*

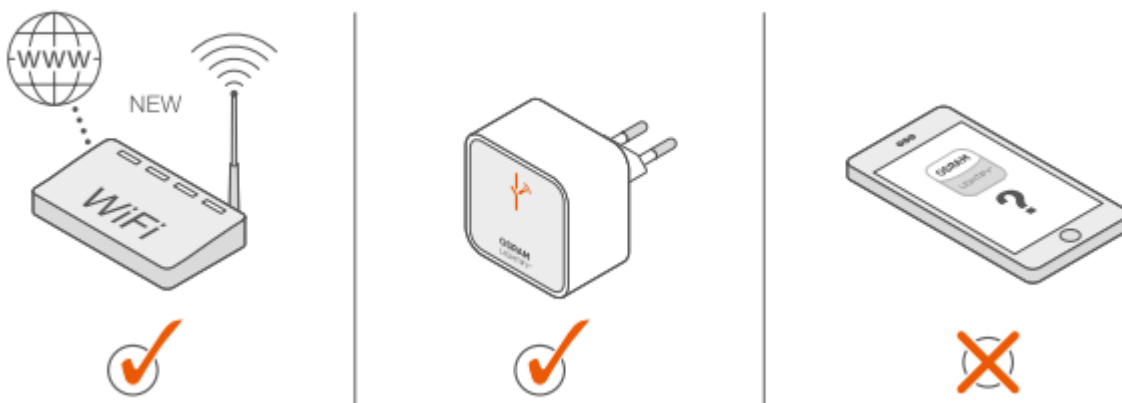Furhter information to step 10: *deactivate the location tracking for Android 9 and higher*

a) Press „Allow" to activate the location tracking in the LIGHTIFY App—you will automatically get forwarded to the next step. After pressing „Deny", screen b) opens.
b) Please press on „Retry" to confirm the location tracking— this is needed to successfully connect the Gateway with your home WiFi. After pressing „Skip", screen c) opens.
c) When pressing „OK", the screen „Connect to Gateway" opens. Please go to the WiFi settings of your mobile phone and check, if the connection has been established.

a) Please press „OK" to enable the device's location tracking for Google´s location service
b) After the location tracking has been activated, press "Retry" to continue.

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Your LIGHTIFY system is not working after your router has been replaced? This is what you can do:

You have replaced your router and cannot reconnect to your Gateway? Please proceed as follows:

1. Note the Gateway SSID and password from the Gateway's back side.
2. The Gateway WiFi will be displayed in the list of available networks in your phone's settings after 60 seconds. Now you can connect your device to the LIGHTIFY® Gateway (find SSID and password on the Gateway's back side).
3. You can start the app once you are connected to the LIGHTIFY Gateway.
4. Finally, follow the instructions under: "Menu -> System settings -> Gateway: WiFi configuration".

✓ Now the initial operation is finished. Please see our app guide to change your settings.

ⓘ For further information, see our FAQ's, or contact our customer support under lightify@osram.com